

Key Clients



Core Skills

1. Transformation and Change Management from Legacy into latest ICT Technology.
2. Analysis, architecture and design, project-program management, risk, stake-holder and vendor management, project rescue, QA, project reviews, system integration & mentoring.
3. Applied and changed key client project management methodologies including PMBOK[®], Prince2[®], Agile, and RAD/PPM/TimeBox.
4. System Life-Cycle Management, Risk Management, quality and project governance.
5. SLAs, ISO quality standards and ITIL-strength handover to operations.
6. Financial management including minimising Total Cost of Ownership TCO, EVA-ROI modelling and IT Pro Mentoring.
7. Experienced in hosted managed Internet online B2B, B2C and E2E solutions dynamic web-portals, trading and payment systems.
8. Telecommunications and media convergence including wireless, IP data products, WAN Acceleration, Network Services including MPLS core networks, IP telephony and VoIP, BSS/OSS, unified messaging and capacity planning.
9. Managed all aspects of data centre network infrastructure including LAN/WAN, DR/BC, Fault Tolerance, Stability, virtualisation of servers including blades and appliances, storage, databases, server alarming & monitoring, security, environmental factors including power and rack space utilisation.
10. Written security policies, organised security audits, impact statements and deviations, firewalls, hardening of network security, DDoS protection, and in general worked closely with the Information Security Groups.
11. Managed mission critical high security financial services projects including stock broking clearance and futures trading, innovative credit card products, Operational Data Store for single customer view and customer value ranking across financial portfolios and other major enterprise group DW/BI programs.
12. Successfully prepared major business cases and feasibility studies winning stakeholder approval for major projects.

Key Achievements

1. Managed upgrade of High Availability hardened Internet Links & Infrastructure, and planned Wide Area Network Acceleration for 14,000 in 28 corporate sites and 668 branches and business centres to speed access to corporate applications and files by 4-to-9. Managed design and implementation of Switching, Alarming & Monitoring of Online Banking Infrastructure.
2. Stream Lead Stage 1 integration of a merged tier-1 banking group of four large financial institutions. Managed the highly successful DNS Forwarding {servers can see servers} and DHCP Co-location {clients may roam} under a Transformation Program.
3. Stream Lead for Transformation 1D & 2D Reporting, Business Intelligence and Data Warehousing Stream for a leading tier-1 telecommunications carrier.
4. Implemented a DW/BI servicing General Ledger and Reporting of 5 million customers. Responsible for full Life-Cycle delivery of Telstra Network Operations data warehouse and business intelligence for Network Service Performance.
5. Assisted a tier-1 carrier as a lead web project consultant to enable customer self-service and shopping on the web requiring upgrade of the main web-portal and implementing interfaces for IVR for the so called StayAlive core transactions for mobiles. Assisted web-enabled self-provisioning by the 7m mobile and Internet customers.
6. Managed highly successful project rescue for two major tier-1 banks. Managed tens of staff from applications development, web & digital, operations, infrastructure, vendors, IVR, call centre, marketing and account management. Reported to the Steering Committee and key stake holders. Highly successful mission critical projects with high visibility to the general public.
7. Managed Stage 1 Upgrade of NSW Government Oracle Projects, including Billing, Engineering and Financials Upgrade. Vendor management included Bentley, Fujitsu, IBM, Mincom and Oracle. Tender selection, analysis, design and planning of infrastructure with NSW BusinessLink. Successful smooth hand over to Accenture, NSW BusinessLink and Oracle. Highly successful project delivery for statutory reporting to NSW Parliament and Commonwealth.
8. Assisted KPMG to win Telstra Data Mode of Operations Services tender of approx \$100m, and won for KPMG clients foundation rights for Asia Pacific Cable Network APCN2 – a 17,000 km 2.5 Tbps submarine fibre optic ring across Asia Pacific built by NEC in a USD \$1b+ project with cost shared by all major regional and many key global carriers.