# Ben Livson    Linked in® Profile and Testimonials

## PERSONAL DETAILS

Ben.Livson@bal.com.au, +61(0)414 250 437, Australian citizen
Suite 1908, 168 Kent Street, Millers Point, NSW 2000, Australia

## EDUCATION

1. Post graduate degree: Licentiate of Philosophy L.Phil  (Applied Mathematics and Computer Science) University of Helsinki, Finland
2. Master of Science M.Sc., University of Helsinki
3. Bachelor of Science B.Sc., University of Helsinki
4. Advanced actuarial and economics studies
5. Accredited Project Management Professional PMP® and PMI member
6. AICD risk management, negotiation & AVCAL venture capital training
7. Former FAICD, CTO & Board Director of two publicly listed companies

## Core Skills

1. Senior Program Manager with over 20 years experience serving Westpac, ANZ Bank, AMP, KPMG, PwC, EA and Telstra.
2. Transformation including Telstra Transformation TR2D Reporting Stream and in transformation from legacy telecommunications services into latest IP technology.
3. Analysis & architecture, project-program, risk, stake-holder and vendor management of multiple projects, project rescue, QA and project reviews, project methodology, system integration, mentoring, contract negotiation, consulting and professional services, team building and effective communications.
4. System Life-Cycle Management, Risk Management, quality and project governance.
5. SLAs, ISO quality standards and ITIL-strength handover to operations.
6. Financial management including minimising Total Cost of Ownership TCO, EVA-ROI modelling and IT Pro Mentoring.
7. Accredited Project Management Professional PMP® and PMI member

## Key Clients

1. Westpac Banking Corporation.
2. ANZ Bank
3. Telstra.
4. KPMG Consulting.
5. Price Waterhouse.
6. NSW Government
7. AMP

## Key Achievements

1. Managed upgrade of Westpac Banking Corporation Internet Links & Zone 0 Infrastructure, and planned Wide Area Network Acceleration for 14,000 Westpac staff in 28 corporate sites and 668 branches and business centres to speed access to corporate applications and files by 4-to-9 times as part of the Serving Customers Better Program. Managed design and implementation of Dual ISP, external DNS and Internet facing Zone 0 Switching, Alarming & Monitoring for Online Banking Infrastructure – a mission critical and high visibility group of projects as part of WBC Online Banking.

2. Lead for Stage 1 integration of Westpac, St George Bank, BT & Asgard Wealth Management Solutions. Managed the highly successful DNS Forwarding and DHCP Co-location for stage 1 under the Westpac Group DAY 121 Transformation Program

3. Lead for Telstra Transformation 2D Reporting, Business Intelligence and Data Warehousing Stream representing BigPond.

4. Implemented Telstra BigPond Vault II servicing General Ledger and Reporting of 5 million BigPond customers. Responsible for full Life-Cycle delivery of Telstra Network Operations data warehouse and business intelligence for Network Service Performance.

5. Assisted Optus as a lead web project consultant to enable Optus customer self-service and shopping on the web requiring upgrade of the main www.optus.com.au web-portal and implementing interfaces for IVR for the so called StayAlive core transactions for mobiles. Assisted Optus to web-enable self-provisioning by the 7m mobile and Internet customers.

6. Managed mission critical financial services projects including stock broking clearance and futures trading, Operational Data Store for single customer view and customer value ranking across a portfolio of financial services for Westpac, mortgage lending for AMP, J2EE front and middle offices for energy trading for Energy Australia as well as a multitude of business and operating system applications with tier-1 infrastructure planning. Most recently managed on behalf of ANZ Bank, Westpac and consulted IAG.

7. Managed highly successful project rescue for ANZ Bank and AMP. Managed tens of staff from applications development, web & digital, operations, infrastructure, vendors, IVR, call centre, marketing and account management. Reported to the Steering Committee and key stake holders. Highly successful mission critical projects with high visibility to the general public.

8. Managed Stage 1 Upgrade of NSW Government Oracle Projects, including Billing, Engineering and Financials Upgrade. Vendor management included Bentley, Fujitsu, IBM, Mincom and Oracle. Tender selection, analysis, design and planning of infrastructure with NSW BusinessLink. Successful smooth hand over to Accenture, NSW BusinessLink and Oracle. Highly successful project delivery for statutory reporting to NSW Parliament and Commonwealth.

9. Assisted KPMG to win Telstra Data Mode of Operations Services tender of approx $100m, and won for KPMG clients foundation rights for Asia Pacific Cable Network APCN2 – a 17,000 km 2.5 Tbps submarine fibre optic ring across Asia Pacific built by NEC in a USD $1b+ project with cost shared by all major regional and many key global carriers.

"I have known Ben Livson since 1982 in various working relationships. He is a highly intelligent person and most professional in dealing with colleagues, clients and employees. He is highly trained and experienced in his profession and acts with the highest integrity in every engagement he takes upon himself. I have no hesitation in recommending Ben Livson." November 16, 2006

David Nathan , *Owner, Basix Pty Ltd*

"Ben and I worked together on an exciting telecommunication investment opportunity. He has the ability to create clarity and direction in major investment decisions plus he can negotiate and mediate the different agendas necessary to completing investment deals. He has strong leadership and hands-on operational capabilities."

Paul Anthony Zaman , *CEO & Founder, Qualvin Advisory Pte Ltd*

# Board Director and CTO at Shield Telecommunications

"Ben is calm, focussed and insightful. A great person to do business deals with and a great friend always willing to help and provide advice when asked."

Paul Anthony Zaman , *CEO & Founder , Qualvin Advisory Pte Ltd*
was with another company when working with Ben at Shield Telecommunications

"I find Ben a very professional and likeable person with a good network of successful people in the IT and T industry. Ben has a very analytical mind and provides reliable advice on the latest technologies and trends."

Edgar Villarosa , *Business Development Manager, Optus*

# Senior PM at Telstra

"Ben is an extremely energetic and productive senior project manager who is highly adept at overcoming hurdles to achieve the end goal. It was a great pleasure working with Ben at Telstra and his leadership strengths make him a huge asset in major technology projects."

Richard Chart , *Software Manager, Telstra Corp.*
worked directly with Ben at Telstra

"Ben is a detail-oriented manager with an advanced vast technical knowledge and is a pioneer in is understanding of Email, Communication and Internet Usage systems and their impact on businesses. I would recommend him for any position and would be more than happy to work with him anytime in the future.

Jeff Rida , *Owner , DSLNet Australia*
reported to Ben at Telstra